

Fulfillment Policy For Word List Builder by The Literacy Nest

Description of Service

Word List Builder by The Literacy Nest is an online subscription service for an online desktop application for educational and classroom use.

Refund Policy for Services

Due to the nature of the services provided by Word List Builder by The Literacy Nest, we **cannot offer refunds**. If your Subscription has not yet been rendered, refunds may be considered. **If the Subscription has already been started by Word List Builder by The Literacy Nest, refunds cannot be issued.**

Delivery

Upon your purchase of a Word List Builder or Tutor Finder Subscription(s), you will receive an email with confirmation of the purchase of the Subscription(s). Access to the subscription(s) can be found on the website <https://app.theliteracynest.com/>

Return/Refund Policy

Due to the digital nature of this product, no returns can be accepted and no refunds will be given.

Cancellation Policy

Subscriptions by Word List Builder by The Literacy Nest are charged on a month-to-month or annual basis for a Word List Builder Subscription and annual basis only for a Tutor Finder Subscription. You may cancel the Word List Builder Subscription and/or Tutor Finder Subscription at any time, and all subscription benefits will terminate on the date upon which you cancel your Subscription(s). To avoid an upcoming applicable monthly or annual fee, you may cancel your upcoming subscription renewal up to 29 days (for monthly subscriptions) or up to 364 days (for annual subscription) in advance of your renewal date in order to avoid being charged for the next month/year.

In the event your credit card cannot be charged, Word List Builder by The Literacy Nest reserves the right to terminate your subscription. If you have trouble cancelling your subscription, please contact wlbteam@theliteracynest.net from the email address currently associated with your Subscription(s).